



OKKAMI

GUEST ENGAGEMENT & IOT SMART ROOM PLATFORM



IN ROOM TABLET
9.7" iPad & OKKAMI 10" Portfolio



CUSTOM BRANDED APP
iOS & Android



OKKAMI Inc. provides businesses in the hospitality industry an IoT and guest engagement technology platform to better connect with customers, finalize transactions and improve guest satisfaction. Our solution includes over 50+ integrations with leading hospitality vendors allowing for hassle free connection of 3rd party services. A key difference between OKKAMI and other companies in the market is we offer custom software development services in addition to completely managed in-room device and downloadable guest app for iOS and Android.

CONTACT US TODAY AT SALES@OKKAMI.COM

KEY FEATURES

Standard Custom Guest App Features

- Support for automatic pairing of guest profile accounts on day of arrival
- Send out pre-check-in, early check-in and late check-out push notifications
- Powerful menu editor
- Traveler profile management
- Social Login via FB, Line & WeChat
- Linking to hotel booking site
- Global inventory of local tours & activities
- Location based property detection
- Digitize in-room marketing collateral
- Support for phones & tablets
- Support for mobile payments via chat application for guest not yet on property
- Mobile feedback surveys
- Triggered push notification promotions
- Send promos to app, Facebook Messenger, Line and SMS guest channels

Available 3rd Party Integrations

- PMS – Opera / Micros, Galaxy, Infor, Spectradyne protocol, Fias 2.2 protocol and more ...
- In-Room Request – HotSOS, Message Box
- In-Room Ordering – Agyllisis, Brita
- Temperature, Lighting, Ceiling Fan, and Curtain Control – Lutron & Inncom / Honeywell, KNX and more ...
- iTV interface - Acentic, Guest-tek, Freedom Entertainment and Innvue
- Spa Reservations – Spa Booker
- CRM / Loyalty– Serenata
- Mobile Key - Salto, Assa Abloy, Miwa, Dormakaba, Entrava
- Retail – Shopify

Standard Support Services

- Staff training
- Remote server installation & configuration
- Custom design / development services
- Virtual mobile application server
- Server license
- PMS / CRM interface connector
- Virtual 3rd party interface server

Monthly Support & Maintenance

- 24/7 tier 2 support
- Google Play app maintenance
- Apple Store app maintenance
- Basic 3rd party interface maintenance
- Platform security updates
- Standard break fix services
- Service license fee
- Fixed mobile device management (MDM)

OKKAMI VALUE PROPOSITION FOR HOTELS

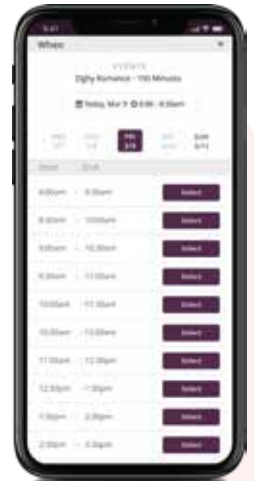
COMMUNICATIONS

Our platform allows Hotels to communicate with travelers before, during and after their stay, using the platforms they already know. Support: Webchat, Facebook Messenger, WhatsApp, LINE, Telegram, Viber, WeChat



INCREASED MONETIZATION

Generate revenue with pre-arrival offers, room service ordering, restaurant reservations and more. Provide guests the option of mobile billing vs PMS/POS



SMART HOTEL CONTROLS

OKKAMI provides in-room control integrations ranging from lighting, temperature, TV services and more.



PROMOTIONAL TOOLS

Drive traffic to hotel venues with targeted messages and promotions. Promote to OKKAMI Users on-site and in the surrounding area



PERSONALISATION

Branding and supported features can be customized based on property needs. We offer solutions for every budget.



GUEST SATISFACTION

Access detailed information on travelers using OKKAMI profiles to better serve guest while onsite.



Lilia Koleva, Resident
Manager, Avani Atrium
Bangkok

CUSTOMER TESTIMONIAL

"We have worked closely with OKKAMI to bring this project to live and would say it is very successful". Here we are using it as revenue generation tool, two ways communication with guests in house as well nonresident. The use of the application is easy and allows various options such as hotel information, activities information and booking, booking, room service ordering, online purchase from our retail shop."